

# **Day Camp Cancelation Policy**

## 1. Cancellation by Participant:

- More than 30 days prior to camp start date: Participants who cancel their registration more than 30 days before the start date of the camp session will receive a full refund minus a \$50 administrative fee.
- Between 15 and 30 days prior to camp session start date: Participants who cancel their registration between 15 and 30 days before the start of the camp session will receive a 50% refund of the camp fee.
- Less than 15 days prior to camp session start date: No refunds will be issued for cancellations made less than 15 days prior to the start of the camp session.

## 2. Cancellation by the Camp:

If the camp must be cancelled due to unforeseen circumstances (e.g., inclement weather, natural disasters, insufficient enrollment, etc.), participants will be notified as soon as possible. In such cases, participants will receive a full refund of the camp fee.

### 3. Refund Process:

Refunds will be processed within 30 days of the cancellation request and will be issued on the original form of payment used during registration.

### 4. Transfer of Registration:

Participants may request to transfer their registration to another session offered by the camp, subject to availability and approval by the camp director. Requests for transfer must be made at least 7 days prior to the start of the original session.

#### 5. No-Show Policy:

Participants who do not show up for their camp session without prior notification will not be eligible for any refunds or transfer of registration.

#### 6. Exceptions:

Exceptions to the cancellation policy may be granted in extenuating circumstances, such as medical emergencies or family emergencies, at the discretion of the camp director.